



Return/Exchange Information:

All returns must be mailed within 30 days of order arrival date. Sale or Clearance items are issued an exchange or store credit only. Returns received after 30 days of order will not be accepted. Shipping/handling on returned merchandise is non-refundable in most cases. Exchange requests can be made for an item with the same or lesser value and will be fulfilled according to availability. For multiple item returns totaling \$200 or more, a 15% restocking fee will be deducted from your refund amount or a store credit will be issued for the full amount.

Lataz.com is not responsible for items lost or damaged during return shipping. We strongly recommend that you use an insured shipping method with a tracking number. We reserve the right to refuse returns on items that are not in new condition. If you are making a return, you must pack the items securely in their original product packaging to help eliminate damage during shipping.

I would like a refund exchange store credit

For returns, just fill out the Return Request and the Customer Information. For exchanges, please fill out the Return Request and then in the Exchange Request, enter the items you would like to receive in exchange for the ones you are returning.

Return Request:

QTY:	ITEM NAME:	PRICE:	REASON FOR RETURN:

Exchange Request:

QTY:	ITEM NAME:	PRICE:

Are you returning a gift? Please provide us with your name and email address in case we need to contact you:

Name: _____

Email: _____

CUSTOMER INFORMATION:

Please fill in all information for returns, exchanges, and store credits:

Name: _____

Phone: _____

Email Address: _____

Order number: _____

Date order was received: _____